## Airbnb FAQ (PDF)

Check-in/out Details		
1	Q: How do I check in to the property?  A: You can check in using the lockbox located at the main entrance, on the right wall. The pin code is 7469.	
2	Q: Where can I find the key to the property?  A: The key is located inside the lockbox at the main entrance, on the right wall. Please use the pin code 7469 to access it.	
3	Q: What is the check-out procedure?  A: Please leave the key inside the lockbox and ensure all windows and doors are locked.	
4	Q: What is the PIN code for the lockbox?  A: The PIN code is 7469. Please ensure you keep it confidential.	
Accon	nmodation Details	
5	Q: What's the Wi-Fi password for the property? A: The Wi-Fi password is LeLouvre7469_Paris.	
6	<ul> <li>Q: I'm having trouble connecting to the Wi-Fi, any suggestions?</li> <li>A: Ensure you've selected the correct network and entered the password LeLouvre7469_Paris accurately. If the problem persists, try restarting your device or resetting the router.</li> </ul>	
7	<ol> <li>Q: How can I use the coffee machine in the kitchen?</li> <li>A: To use the coffee machine, please follow the following steps:</li> <li>Open the top lid and fill the water reservoir up to the indicated line.</li> <li>Choose your coffee pod flavor and place it in the pod compartment.</li> <li>Close the lid securely.</li> <li>Turn on the machine using the power button on the side.</li> <li>Place your coffee mug on the tray below the dispenser.</li> <li>Select your desired coffee strength using the buttons on the front panel: light, medium, or strong.</li> <li>Press the "brew" button.</li> <li>Wait for the coffee to dispense into your mug. The machine will beep when it's done.</li> <li>Open the pod compartment and discard the used pod.</li> <li>Enjoy your freshly brewed coffee!</li> </ol>	
8	Q: I can't get the coffee machine to work. Is there a manual?  A: Yes, you can find the manual in the drawer next to the coffee machine. If you're still having issues, please reach out to us.	

Tourism Details	
9	Q: Can you recommend any sightseeing attractions nearby?  A: Absolutely! We recommend visiting the Eiffel Tower, Notre Dame Cathedral, and the Louvre Museum. They are must-visit attractions in Paris!
10	<ul> <li>Q: Are there any local restaurants you'd suggest?</li> <li>A: Yes! We highly recommend: <ul> <li>La Petite Parisienne, located at 15 Rue de Montmorency,</li> <li>Chez Julien, located at 1 Rue du Pont Louis-Philippe, and</li> <li>Le Saint Régis, located at 6 Rue Jean du Bellay.</li> <li>They offer delicious Parisian cuisine.</li> </ul> </li> </ul>
11	Q: Are there any breweries close by? A: Certainly! They are: - Paname Brewing Company, located on the banks of Canal de l'Ourcq, and - BAPBAP Paris, located at 79 Rue Saint-Maur. They are popular among locals and visitors alike.
Transp	ortation
12	Q: How can I get to the nearest public transportation?  A: The nearest metro station is Bastille Station, just a 5-minute walk from the property. Head south, turn right on Rue de la Roquette, and you'll see the metro entrance.
13	Q: Can you recommend a reliable taxi service?  A: Sure! We recommend using ParisCabElite. They're reliable and offer good rates.
14	<ul><li>Q: Is there any parking facility nearby?</li><li>A: Yes, there's a public parking garage located at 10 Rue de la Bastille (underground parking). It's a short walk from the property.</li></ul>
Miscel	laneous
15	Q: Are pets allowed on the property?  A: Unfortunately, pets are not allowed. We appreciate your understanding.
16	<ul><li>Q: Is smoking allowed?</li><li>A: Smoking is strictly prohibited inside the property. However, there's a designated smoking area outside.</li></ul>
17	Q: How can I contact the property owner or manager in case of emergencies?  A: In case of emergencies, please contact us at +33 1 23 45 67 89.
18	Q: What should I do if I lose the key?  A: Please contact us immediately at +33 1 23 45 67 89. There might be a charge for key replacement.
19	Q: Is there a grocery store nearby?

<b>A:</b> Yes, there's a grocery store just 10 minutes away on foot. It is Le Marché de Roquette, located at 56 Rue de la Roquette, open from 8 AM to 10 PM.
Q: How safe is the neighborhood?  A: The neighborhood is quite safe and is regularly patrolled by local police. However, we always recommend guests be cautious and ensure doors and windows are locked when leaving the property.
Q: Is there a hospital or pharmacy nearby?  A: Yes, Hôpital Paris Central is nearby at 52 Rue de la Clinique, 75012 Paris. A nearby pharmacy is Pharmacie de la Bastille, located at 68 Rue de la Liberté, 75011 Paris.
Q: Can I get a discount for a prolonged stay?  A: We offer discounts for stays longer than a week. Please contact us for more details.
<ul> <li>Q: Do you provide any housekeeping services?</li> <li>A: Housekeeping services are provided once a week. If you need additional services, there might be an extra charge.</li> </ul>
Q: Can I host a party or event at the property?  A: We appreciate it if our guests respect the peace of the neighborhood. Parties or loud events are not allowed.
Q: Are there any house rules I should be aware of?  A: Yes, please refer to the house manual provided in the living room for all house rules.
<ul><li>Q: Is there air conditioning on the property?</li><li>A: Yes, the property is equipped with air conditioning. You can find the remote in the living room.</li></ul>
Q: How do I dispose of trash?  A: There are trash bins located in the alley behind the building. Please segregate recyclables and non-recyclables. Green bins for recyclables and black bins for non-recyclables.
Q: Is there a laundry facility on the property?  A: Yes, we have a washing machine and dryer. You can find detergent under the sink.
Q: What are the check-in and check-out times? A: Check-in time is after 3 PM, and check-out time is before 11 AM.
Q: Can I request a late check-out?  A: Late check-out is subject to availability. Please inform us in advance, and we'll do our best to accommodate your request.